

### **GOVERNING BOARD**

**KEVIN MCCARTY** Councilmember City of Sacramento

DON NOTTOLI Board of Supervisors County of Sacramento

**BONNIE PANNELL** Councilmember City of Sacramento

**SOPHIA SCHERMAN** Public Representative

> JIMMIE YEE **Board of Supervisors** County of Sacramento

**KATHY KOSSICK** Executive Director

925 Del Paso Blvd., Suite 100 Sacramento, CA 95815

> Main Office (916) 263-3800

Head Start (916) 263-3804

Website: http://www.seta.net

**Date:** February 20, 2013

To: Program Managers, SETA-Funded WIA/ARRA Service Providers, Site Supervisors, Sacramento Works Career Centers (SWCCs)

From: Kathy Kossick, SETA Executive Director

RE: Subsidized Employment/Work Experience (WEX)

WIA Directive #IS 21-09, Revision 2

### **Purpose:**

Work Experience is a planned, structured learning experience that takes place in the public, private, or non-profit sector for a limited period generally not exceeding 300 hours for Youth and 1,000 hours for Adults. Work Experience is for participants who need assistance in becoming accustomed to basic work requirements. It should promote the development of good work habits, basic work skills, soft skills, and job retention skills.

### **Acquiring Necessary Skills:**

Participant appropriateness for entry into Work Experience is determined during the assessment process and will be included in the Individual Employment Plan (IEP). This assessment should show a clear linkage between the anticipated Work Experience and potential improvement in the participant's employability.

Participants will be better prepared to enter the labor market if they possess basic academic skills, the ability to communicate, to adapt to new situations, and to solve problems. While these and other related skills are not technical skills, they have everything to do with long-term success in the job.

### **Skills Needed Today:**

\*Foundation skills needed by most occupations in growth industries:

- Active Listening
- Learning Strategies
- Social Perceptiveness
- Coordination **Critical Thinking**
- Reading Comprehension
- Time Management • Mathematics
- Speaking

\*California's Strategic Vision for Implementation of Employment & Training Provisions of the ARRA for July 1, 2009 - June 30, 2010

### Work Site Selection:

In identifying potential Work Experience sites, ensure that the employer is fully aware of the requirements of the Workforce Investment Act and the CalWORKS program. The employer should be made aware that Work Experience is a supervised activity and all employer staff members who may be responsible for participant supervision and guidance must be knowledgeable of the program's requirements. Attention must be given to ensure that WEX arrangements do not negatively affect current employees and do not impair existing contracts for services or collective bargaining agreements. In addition, the work of participants must not replace the work of employees who have experienced layoff. (45 CFR 400.81, 20 CFR 667.270, and SETA Policy)

WEX agreements must target industries with employment opportunities available in the local area. (SETA Policy)

Labor standards apply in any work experience where an employee/employer relationship, as defined by the Fair Labor Standards Act, exists.

SETA funds must not be used to directly or indirectly assist, promote, or deter union activities. (20 CFR 663.70 and SETA policy)

No SETA funds shall be utilized by program operator or employers to provide financial assistance for any program that involves political activities. (WIA §188; 20 CFR 667.266 and 275; 29 CFR 37.6 and SETA Policy)

A WEX agreement for sites that are funded in any part by Sacramento Employment and Training Agency must be pre-approved by SETA. (SETA Policy)

No SETA funds shall be used to support any religious or anti-religious activity. There will be no employment or training of trainees in sectarian activities. No SETA-funded trainee or employee may perform any activities that would benefit or be associated with any religious activity. (WIA 188 (a) (3); 667.266 and 667.275; 29 CFR 37.6 (f) and SETA Policy)

For WEX agreements where a waiver of any SETA Policy will be needed, a written waiver request **must** be submitted to SETA's monitoring unit for approval prior to execution of the agreement with the employer. All waiver requests must be justified fully and concisely. Each waiver will be approved or denied on a case-by-case basis. (SETA Policy)

Labor standards apply in any work experience where an employee/employer relationship, as defined by the Fair Labor Standards Act, exists.

SETA staff must log each worksite agreement on the Work Experience Tab of the 2013 Work Experience Contract Log. Program operators must submit to SETA's Monitoring Unit, within the first quarter of funding, a list delineating at least 50% of all work sites required to serve the number of planned first quarter WEX participants for SETA review/approval (Attachment A). SETA reserves the right to deny the use of a work site based on experience or if otherwise determined inappropriate.

The work site list must contain the following information on each prospective work site:

- Name and address of proposed work site
- Name and phone number of supervisor(s) at each site
- Occupational Titles

- Number of participants to be placed at work site
- Hourly wage
- Length of work experience

Updated work site lists shall be submitted to SETA's Monitoring Unit by Friday at 5:00 p.m., on a bi-weekly basis, thereafter.

The program operator shall not place more than five (5) participants under the direction of one supervisor without prior approval. SETA reserves the right to require a smaller ratio if the situation warrants it.

### **Enrollments**:

Customers can be enrolled into a Subsidized Employment/Work Experience program through a referral from the Department of Human Assistance or through the training providers own recruitment efforts.

DHA has contracted with SETA for subsidized employment/work experience opportunities. Through the contract with SETA, DHA will refer eligible CalWORKS clients to SETA for placement. Exhibit E contains the Department of Human Assistance procedures for referrals.

### **Universal Work Site Agreement:**

SETA staff and/or the program operator shall use the Universal Work Site Agreement developed by SETA (Attachment B). The program operator is responsible for reproduction of required documents.

A copy of each WEX Agreement must be submitted to the SETA program monitor within 10 (10) working days of execution.

## Payroll:

Payroll will be completed by the Community College Foundation. Staff/ program operators shall handle payroll for paid work experience and visit the employer weekly to pick up time sheets and drop off paychecks. Frequency of payroll will be bi-monthly. The Sacramento Works WEX time sheet is to be used for all timekeeping and participant evaluations (Attachment C The time sheets **must** contain all required pertinent information in Attachment C.

### Handbook:

The Employer/Supervisor Handbook (Attachment D) is an information publication designed for the program operator and work site staff.

## Links:

Attachment A: <u>Work Site List</u> Attachment B: <u>Universal Worksite Agreement</u> Attachment C: <u>WEX Time Sheet/Evaluation</u> Attachment D: <u>Employer/Supervisor Handbook</u> Date:

To:

SETA Program Monitor's Name

From:

Subgrantee name and contact person

# RE: WIA/Recovery Act Work Experience Work Site List for Review/Approval

Initial (50% of all work sites required to serve the number of planned first quarter participants)
 Update (Bi-weekly updates are due by Friday at 5:00 p.m.)

# Proposed Work Site List

| * | Proposed Employer/<br>Work Site<br>(Name and Address) | Supervisor(s)<br>Name/Phone # | Occupational<br>Title | Supervisor<br>Phone # | Wages per<br>Hour | Average<br>Hours of<br>Training | Total<br>Placements<br>per Site |
|---|---|-------------------------------|-----------------------|-----------------------|-------------------|---------------------------------|---------------------------------|
|   |   |                               |                       |                       |                   |                                 |                                 |
|   |   |                               |                       |                       |                   |                                 |                                 |
|   |   |                               |                       |                       |                   |                                 |                                 |
|   |   |                               |                       |                       |                   |                                 |                                 |
|   |   |                               |                       |                       |                   |                                 |                                 |
|   |   |                               |                       |                       |                   |                                 |                                 |
|   |   |                               |                       |                       |                   |                                 |                                 |

\* New Work Site

✓ Changes (e.g., supervisor, wages, etc.)

Attachment A (2/2)

# Proposed Work Site List

| * | Proposed Employer/<br>Work Site<br>(Name and Address) | Supervisor(s)<br>Name/Phone # | Occupational<br>Title | Supervisor<br>Phone # | Wages per<br>Hour | Average<br>Hours of<br>Training | Total<br>Placements<br>per Site |
|---|---|-------------------------------|-----------------------|-----------------------|-------------------|---------------------------------|---------------------------------|
|   |   |                               |                       |                       |                   |                                 |                                 |
|   |   |                               |                       |                       |                   |                                 |                                 |
|   |   |                               |                       |                       |                   |                                 |                                 |
|   |   |                               |                       |                       |                   |                                 |                                 |
|   |   |                               |                       |                       |                   |                                 |                                 |
|   |   |                               |                       |                       |                   |                                 |                                 |
|   |   |                               |                       |                       |                   |                                 |                                 |
|   |   |                               |                       |                       |                   |                                 |                                 |

Date: \_\_\_\_\_

□ APPROVED □ WORK SITE DENIED

Reason:

SETA Staff: \_\_\_\_\_

\* New Work Site

✓ Changes (e.g., supervisor, wages, etc.)

Page 2 of 2 Pages

#### SACRAMENTO EMPLOYMENT

### AND TRAINING AGENCY (SETA)/SACRAMENTO WORKS, INC.

#### UNIVERSAL WORK SITE AGREEMENT

| PROGRAM   | PHONE NO:   |   |  |  |
|---|---|---|--|--|
|   |   | Funding Source:<br>☐ Workforce Investment Act /Recovery Act<br>☐ CalWORKs   |  |  |
| City PHONE NO: NAME OF SUPERVISOR:                                  | State Zip PUBLIC AGENCY PUBLIC AGENCY PUBLIC AGENCY PUBLIC AGENCY | <ul> <li>☐ Youth</li> <li>☐ Targeted Assistance (TA)</li> <li>☐ Refugee Employment Social Services (RESS)</li> <li>☐ Other</li> </ul> |  |  |
| TRAINING INFORMATION:<br>JOB TITLE:<br>MINIMUM SKILLS REQUIRED:     |   |   |  |  |
| TESTING, IF ANY, TO IDENTIF   | Y PROGRESS IN AREA OF SKILL DEVELOPMENT:_                         |   |  |  |
| SKILLS TO BE ACQUIRED AT T  | The END of Training:  |   |  |  |
|   | OGRAMS HAVE PARTICIPANTS AT THIS SITE?                            |   |  |  |
|   | /IOUSLY IN ANY SETA-FUNDED PROGRAM(S)?<br>6) UTILIZED:            |   |  |  |
| IS THIS SITE ACCESSIBLE TO<br>DOES THE SITE HAVE ACCOM              | PUBLIC TRANSPORTATION?<br>IODATIONS FOR THE DISABLED?             | □ YES □ NO<br>□ YES □ NO  |  |  |
| FUNDED PROGRAM CHECKED<br>DURATION OF TRAINING: # OF<br>START DATE: |   | WORK EXPERIENCE TRAINING UNDER THE SETA-<br>REGULATIONS AND SETA POLICIES AND PROCEDURES<br>HOURLY RATE: \$                           |  |  |

SUPERVISOR'S SIGNATURE DATE

PROGRAM STAFF'S SIGNATURE DATE

### SACRAMENTO EMPLOYMENT AND TRAINING AGENCY (SETA)/SACRAMENTO WORKS, INC.

#### UNIVERSAL WORK SITE AGREEMENT

| Trainee'                     | s Nar           | ne:  | Trainee's Phone #s:                                  | (Home & Emergency)                    |  |  |  |  |
|------------------------------|-----------------|--|--|---------------------------------------|--|--|--|--|
| Work Sit                     | e Ado           | dress:   |  |                                       |  |  |  |  |
| Alternate Supervisor's Name: |                 |  | Supervisor's Phone No:<br>Alternate Supervisor's No: |                                       |  |  |  |  |
| Work Da                      | soup<br>ivs / F | Hours:   |  |                                       |  |  |  |  |
| I.                           |                 | ORK SITE SUPERVISOR AGREES TO:<br>Familiarize him/her with information provided by sponsoring program including payroll procedures and policies on timesheet<br>completion and timesheet pick-up.<br>Explain job description and responsibilities to trainee.          |  |                                       |  |  |  |  |
|                              | C.              | Explain worksite rules, regulations, and functions to trainee.   |  |                                       |  |  |  |  |
|                              | d.              | Provide adequate supervision at all times. Ensure that the alternate supervisor is available when regular supervisor is absent.  |  |                                       |  |  |  |  |
|                              | e.              | Afford the trainee the opportunity to upgrade his/her skills training when possible.   |  |                                       |  |  |  |  |
|                              | f.              | Monitor the work habits and progress of trainee.   |  |                                       |  |  |  |  |
|                              | g.<br>h.        | Assess trainee's progress on a regular basis utilizing the same standards used to assess regular employees and meet periodically with trainee and program staff to discuss results. Talk to trainee and program staff prior to taking any form of disciplinary action. |  |                                       |  |  |  |  |
|                              | i.<br>j.        | Provide safe working conditions and review job safety with trainee. Report any injury or accident to trainee occurring on the job to program staff immediately.<br>Assure sufficient work to occupy trainee during work hours.   |  |                                       |  |  |  |  |
|                              | k.              | Assure sufficient equipment/ materials to carry out work assignments.  |  |                                       |  |  |  |  |
|                              | I.              | Assure adequate accountability for time and attendance.  |  |                                       |  |  |  |  |
| u                            | m.              | For any refugee-funded program, training provide<br>linguistically compatible with refugee's language a  |  | in a manner that is culturally and    |  |  |  |  |
| II.                          | I K/            | RAINEE AGREES TO:  |  |                                       |  |  |  |  |
|                              | a.              | Familiarize him/her with all program information provided.   |  |                                       |  |  |  |  |
|                              | b.              | Abide by all rules and regulations of the worksite; understanding that failure to do so may result in termination from the program.  |  |                                       |  |  |  |  |
|                              | C.              | Notify the worksite supervisor and program staff of  | of any pending change in schedule, tardine           | ess, or absence.                      |  |  |  |  |
|                              | d.              | Understand that insubordination and/ or excessive tardiness or absence may result in termination from the program.   |  |                                       |  |  |  |  |
|                              | e.              | Report any injury occurring on the job immediatel  | y to his/her supervisor and assist in comp           | leting workers' compensation claim.   |  |  |  |  |
| III.                         | f.<br>SPC       | Receive paycheck only for actual hours worked o<br>DNSORING PROGRAM AGREES TO:   | r spent on pre-approved program activities           | S.                                    |  |  |  |  |
|                              | a.              | Assure that all immediate worksite supervisors an  | nd trainees receive program orientations a           | s appropriate to worksite activities. |  |  |  |  |
|                              | b.              | Assign program staff to trainee and worksite supe  | ervisor to act as liaison with the program.          |                                       |  |  |  |  |
|                              | c.<br>d.        | Explain program requirements to trainee and worksite supervisor including civil rights, grievance and complaint procedures, and training guidelines.<br>Explore vocational and educational opportunities with trainee.   |  |                                       |  |  |  |  |
|                              |                 | Monitor trainee's progress and discuss evaluation results with worksite supervisor and trainee.  |  |                                       |  |  |  |  |
|                              | e.<br>r         |  |  |                                       |  |  |  |  |
|                              | f.<br>g.        | Explain termination process according to program<br>of any pending termination.<br>Keep worksite supervisor informed on a timely ba  |  |                                       |  |  |  |  |
|                              | h.              | Explain payroll procedures to trainee and supervi  |  |                                       |  |  |  |  |
|                              | i.              | Assure that applicable child labor laws are observed at the worksite.  |  |                                       |  |  |  |  |

j. Visit the trainee at his/her worksite on a bi-weekly basis, at a minimum.

### SACRAMENTO EMPLOYMENT AND TRAINING AGENCY (SETA)/SACRAMENTO WORKS, INC. UNIVERSAL WORK SITE AGREEMENT

I have read the foregoing and understand my responsibilities in this work experience training activity. As required by applicable federal statues and regulations. I will comply with the following conditions in the performance of this work experience training activity: (1) no currently employed worker shall be displaced by any participant (including partial displacement such as a reduction in the hours of non-overtime work, wages, or employment benefits); (2) the activity shall not impair-(A) existing contracts for services/ or (B) existing collective bargaining agreements, unless the employer and the affected labor organization concur in writing with respect to any elements of the proposed activities which affect such agreement, or either such party fails to respond to written notification requesting its concurrence within 30 days of receipt thereof; (3) no participant shall be employed or assigned, or job opening filled: (A) when any other individual is on layoff from the same or any substantially equivalent job, or (B) when the employer has terminated the employment of any regular employee or otherwise reduced its workforce with the intention of filling the vacancy so created by hiring a participant whose wages are subsidized under this work experience training activity, or (C) when the employer has caused an involuntary reduction to less than full-time hours of any employee in the same or substantially equivalent job. or (D) which is created in a promotional line that will infringe in any way upon the promotional opportunities of currently employed individuals.

I will comply with all applicable federal state and local laws prohibiting discrimination including, but not limited to:

- (1) The Age Discrimination Act of 1975 (42 U.S.C. 6101 et seq.);
- (2) Section 504 of the Rehabilitation Act of 1973 (29 U.S.C. 794);
- (3) The Americans with Disabilities Act of 1990 (42 U.S.C. 12101 et seq.);
- (4) Title VI of the Civil Rights Act of 1964 (42 U.S.C. 2000d et seq.);
- (5) The Employment, Training, and Literacy Enhancement Act of 1997;
- (6) The Workforce Investment Act of 1998;
- (7) The Refugee Act of 1980, as amended; and
- (8) Title IV, Part A, Section 403(a)(5)(J)(iii) of the Social Security Act (42 U.S.C. 601-619).

I will comply with all applicable program legislation and regulatory provisions, together with all other applicable federal and state laws.

| Employer's Signature      | Date | Trainee's Signature            | Date |  |  |
|---------------------------|------|--------------------------------|------|--|--|
|                           |      |                                |      |  |  |
|                           |      |                                |      |  |  |
| Program Staff's Signature | Date | Parent's/ Guardian's Signature | Date |  |  |
|                           |      | (if trainee is under 18)       |      |  |  |