### WIOA IN-SCHOOL ELIGIBILITY TRAINING

Program Year 2023-2024





### **WELCOME!!!**

- 1. Introductions
- 2. Contact information (SETA)
- 3. SETA.net
- 4. Eligibility criteria
- 5. Right to work documents
- 6. Eligibility forms
- 7. Next steps...
- 8. Questions

#### **CONTACT INFORMATION**

- ☐ Lauren Mechals-Workforce Development Manager

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- ☐ Ericka Martinez-Workforce Development Planner/WIOA Youth Supervisor

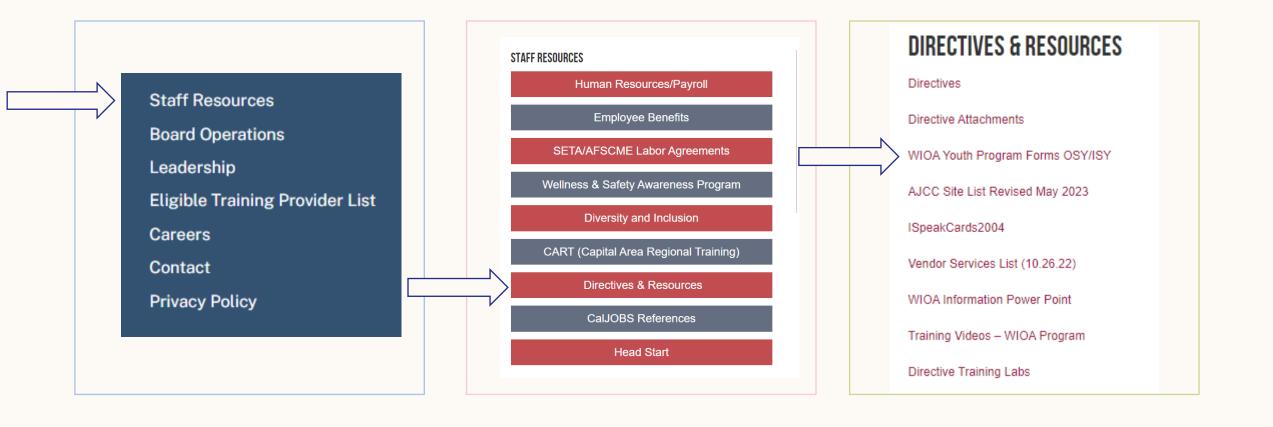
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  916-263-3864
- ☐ Janice Cartwright-Workforce Development Professional 111/Technical Assistant

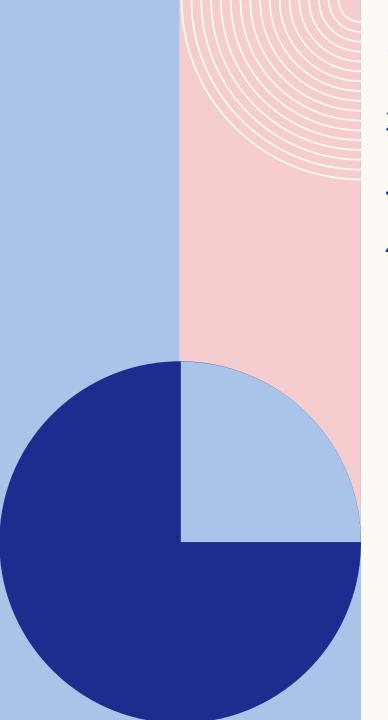
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## HOW TO ACCESS ELIGIBILITY FORMS (SETA.NET)



## IN-SCHOOL ELIGIBILITY



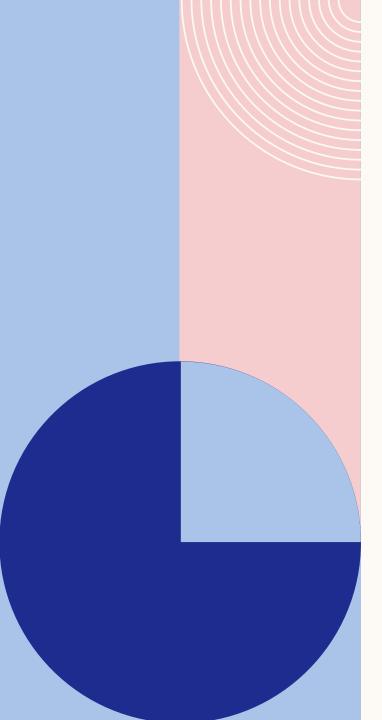
- 1. Attending school, including secondary and postsecondary
- 2. 16-21 years old
- 3. Low Income
- 4. Have one or more of the following barriers:
  - -Basic Skills Deficient (BSD)
  - -A youth who is an English Language Learner (ELL)
  - -A subject of the juvenile or adult justice system.
  - -Homeless, runaway, foster care or aged out of the foster care system.
  - -Pregnant or parenting
  - -Has a disability
  - -An individual who needs additional assistance to complete an educational program or secure and hold employment.

### **ADDITIONAL ASSISTANCE EXAMPLES:**

- **An emancipated youth.**
- \* At risk of dropping out of school.
- \* Repeated at least one secondary grade level or are one year over age for grade.
- **\Delta** Have a core grade point average of less than 1.5.
- **\*** Being treated or referred to an agency for a substance abuse related problem.
- Previous dropouts or have been suspended five or more times or have been expelled.
- **Aged out of foster care.**
- **Victim of a recent traumatic event or abuse.**

(5% of ISY enrolled can be based solely on meeting this criteria with SETA approval)

## RIGHT TO WORK DOCUMENTS



1. I-9, W-4 needed for eligibility, employment, and WEX.

#### 2. Form of Identity:

-Driver's License, DMV Identification card, School ID etc.

#### 3. Form of Employment Authorization:

-Social Security card, Birth certificate, U.S citizen ID card, employment authorization document issued by department of homeland security, etc.

#### 4. Form of Identity and Employment Authorization:

-U.S passport, Permanent Resident Card, Employment Authorization Document that contains a photograph, etc.

https://www.uscis.gov/sites/default/files/document/forms/i-9-paper-version.pdf

### CALJOBS REGISTRATION



They will be creating an account and most information will be transferred over to their WIOA application after WIOA Youth eligibility is approved.

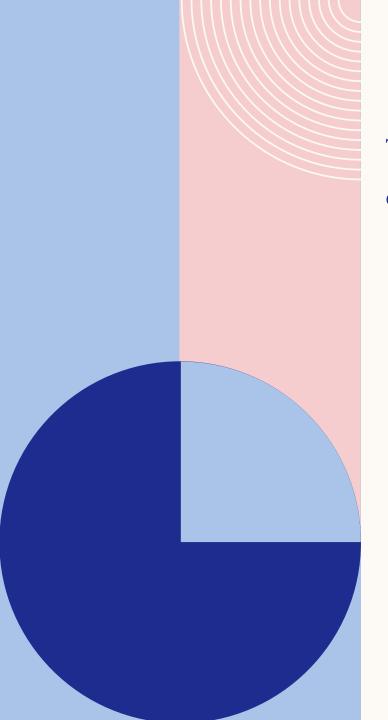
-Youth can use CalJOBS to job search

https://staff.seta.net/app/uploads/2020/07/Fillable-WIOA-CalJOBS-Registration-Form-Youth-1.pdf

Do not submit paper version with eligibility packet

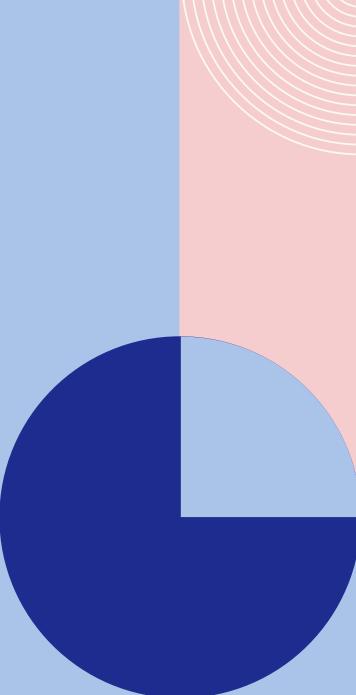
**SETA** will create a CalJOBS account for Case Managers

-Case Managers will use CalJOBS to record services they provide to their youth in activity codes, case notes, confidential information, and supportive services.



### WIOA YOUTH ELIGIBILITY PACKET

- 1. WIOA Youth Control Log (Hard file ONLY)
- 2. Barrier Form (Hard file ONLY)
- 3. Verification Source (Hard file ONLY)
- 4. Income Calculation Worksheet (Hard file and Scanned in CalJOBS)
- 5. I.S.S (Individual Service Strategy) (Hard file and Scanned in CalJOBS)
- 6. WIOA Youth CalJOBS Registration (Online do not need to print or scan)
- 7. Youth Addendum (Hard file and Scanned in CalJOBS)
- 8. Selective Service (If applicable) (Hard file and Scanned in CalJOBS)
- 9. Form of Identity and/or Employment Authorization (Hard file and scanned in CalJOBS)
- 10. Appropriate supporting documentation to determine eligibility (paystubs, homeless verification, pregnant/parenting, foster care, etc.) (Hard file and Scanned in CalJOBS)
- 11. Work permit signed by school counselor (ISY youth under the age of 18) (hard file ONLY)



### **WIOA YOUTH CONTROL LOG**

➤ Use as a cover sheet when submitting eligibility packets. When you register youth on CalJOBS –include app ID under application #.

YOUTH ELIGIBILITY COVER SHEET

#### WIOA YOUTH APPLICATION CONTROL LOG

Age	Agency Name: Date:					
	Applicant Name	Last 4 of Social	*CalJOBS Registration app ID (Wagner Peyser)	5% over- income		
1.						
2.						
3.						
4.						
5.						
6.						
7.						
8.						
9.						
10.						

\*This form needs to be submitted as a cover sheet to the WIOA Youth Program Eligibility packet(s). All interested youth need to be registered for CalJOBS first, before submitting their application for review. Once the Wagner Peyser is created, the application ID must be included in the required field above.

### YOUTH BARRIER FORM

		DETERMINATION OF ELIGIBILITY FOR YOUTH SEF YOUTH BARRIER FORM	
out!	h's Na	me:	Date:
		Youth must meet the following Three	Requirements
		Indicator	Supporting Documentation Attached
1		Attending School (Secondary/Post-Secondary)	
2		Not Younger than age 14 or older than age 21 at time of Enrollment.	
3		Low-income (If determined to live in High Poverty Area, Income verification is NOT required)	
		High Poverty Zip Code (If applicable):	
		Youth Eligibility Requi	rements
		(Choose all that ap One or more of the following b	
		Indicator	Supporting Documentation Attached
1		Basic Skills Deficient	Supporting Documentation Attached
2	H	English Language Learner	
3	H	An offender	
4	H	Homeless or Runaway	
5	H	Foster Care or has aged out of the foster care system	
6		,	
ь		Youth eligible for assistance under section 477 of the Social Security Act	
7		Out-of-home placement	
8	H	Pregnant or parenting	
9	H	Individual with disability	
10		An individual who requires additional assistance to enter or	
		complete an educational program or to secure or hold	
		employment (5% of ISY enrolled can be based solely on	
		meeting this criteria with SETA approval)	
		Youth 5% Over-Income Crit	****
1		Indicator Basic Skills Deficient	Supporting Documentation Attached
2	ä	English Language Learner	
3		An offender	
4		Homeless or Runaway	
5		Foster care or has aged out of the foster care system	
6		Youth eligible for assistance under section 477 of the Social Security Act	
7		Out-of-home Placement	
8		Pregnant or parenting	
9		Individual with a Disability	
10		An individual who requires additional assistance to enter	
		or complete an educational program or to secure or hold	

### **VERIFICATION SOURCE**

Applicant Name:		Clear Button
ITEM	VERIFICATION SOURCE	COMMENTS
SS #:	SS Card Aid Verification Other:	☐ Viewed ☐ Attached
Legal Right to Work:  D.O.B.:  AGE:	U.S. Birth Certificate Other CDL/CID School ID/Transcript Social Security Card USA Passport Alien Registration Card/I-551 Exp. Date: Permanent Resident Card/I-551 Exp. Date: Employment Authorization Card/I-766 Exp. Date:	☐ Viewed ☐ Attached
Residential Address:	CDL/CID Statement from Shelter Aid Verification CalJOBS Registration	Attached
Family Size:	Aid Verification CalJOBS Registration Youth Addendum	Attached
Family Income: (Inclusions)	☐ Gross Wages ☐ Social Security (SDI/SSDI) ☐ Pension ☐ Other ☐ V-11	Attached
Family Income: (Exclusions)  Foster Youth	□ TANF/CalWorks  □ Child Support  □ UIB     □ V-11/Residence Support  □ Food Stamps Recipient     □ SSI/Survivors Benefits/Old Age SS  □ GA	Attached
Selective Service Registration: Reg. #:	On-Line Verification/Registration     DD214 (Honorable Discharge)    Date of Separation:	☐ Attached ☐ Not Applicable
Applies to "Males Born on or After January 1, 1960"	Customer will turn 18 within 12 months. SS Registration info. provided.  Applicant Statement verifying good cause & print screen	
<b>Disabled</b> (with Barriers) Barriers are:	SSA/Disability/SSI Vocational Rehabilitation Special Education Other:	Attached Not Applicable
School Status: Last date of school attendance?  Free or Reduced lunch?  YES \ \ \ \ \ \ NO	☐ Current – Name of School:       ☐ Vocational     ☐ Alternative     ☐ GED       ☐ Highest Grade Completed:     ☐ Graduated	School Transcript Attached  V-11
Reading/Math Grade:	Reading Grade/Level: Math Grade/Level: Test:   CASAS E-Test version	Attached School Transcript (In-school only)
Non-Economical Disadvantaged Youth (N.E.D. 5%)	Explain Barriers:	Attached (Youth Barrier Form)



### **INCOME CALCULATION SHEET**

#### **Income Calculation Worksheet**

❖ To be filled out and submitted ONLY if low income verification is needed.

Participant Name: Applicant Statement Attached (pre-approved)					
(Verification for <u>6 months</u> income) Fro	m Date:	o Date:			
Month 1:	Month 2:	Month 3:			
From Date:	From Date:	From Date:			
To Date:	To Date:	To Date:			
Pay period 1: / /	Pay Period 1: / /	Pay Period 1: / /			
Amount \$	Amount \$	Amount \$			
Pay Period 2: / /	Pay Period 2: / /	Pay Period 2: / /			
Amount \$	Amount \$	Amount \$			
Month Total \$	Month Total \$	Month Total \$			
Check Stubs Attached	Check Stubs Attached	Check Stubs Attached			
Income Average	Income Average	Income Average			
Month 4:	Month 5:	Month 6:			
From Date:	From Date:	From Date:			
To Date:	To Date:	To Date:			
Pay Period 1: / /	Pay Period 1: / /	Pay Period 1: / /			
Amount \$	Amount \$	Amount \$			
Pay Period 2: / /	Pay Period 2: / /	Pay Period 2: / /			
Amount \$	Amount \$	Amount \$			
Month Total \$	Month Total \$	Month Total \$			
Check Stubs Attached	Check Stubs Attached	Check Stubs Attached			
☐ Income Average	Income Average	Income Average			
6 Month Total \$					
Income Calculation Steps:					

https://staff.seta.net/app/uploads/2023/07/Fillable-Income-Calculation-Worksheet-7.10.23.pdf

### LOW INCOME CALCULATION

- ❖ To be referenced if determining if youth/household is considered low income.
- Only needed if you need to verify income.

#### 70 PERCENT LLSIL AND POVERTY GUIDELINES FOR 2023

Family Size	100% Annual	70% Annual	70% 6 Months	Annual	6 Months
	LLSIL	LLSIL	LLSIL	Poverty Guidelines	Poverty Guidelines
1	\$18,488	\$12,942	\$6,471	\$14,580	\$7,290
2	\$30,300	\$21,210	\$10,605	\$19,720	\$9,860
3	\$41,600	\$29,120	\$14,560	\$24,860	\$12,430
4	\$51,354	\$35,948	\$17,974	\$30,000	\$15,000
5	\$60,599	\$42,419	\$21,210	\$35,140	\$17,570
6	\$70,878	\$49,615	\$24,808	\$40,280	\$20,140
Each Add'l	+\$10,279	+\$7,196	+\$3,598	+\$5,140	+\$2,570



### HIGH POVERTY ZIP CODE/AREA

- Form of low income verification if youth lives in the following zip codes.
- A link on the document can assist you to determine census tract information for specific addresses.



#### WIOA Youth Program High Poverty Area Zip Code

A youth living in a high-poverty area is automatically considered to be a low-income individual. A high-poverty area is a Census tract or county that has a poverty rate of at least 25 percent as set every 5 years using American Community Survey (ACS) 5-Year data.

The following zip codes from Sacramento County have been identified with a poverty rate of 25% or higher:

- o Fruitridge (95824)
- o N. Sacramento (95815)
- Fairgrounds (95817)
- Sacramento (95825)
- o McClellan (95652)



https://staff.seta.net/app/uploads/2023/07/WIOA-Youth-Program-High-Poverty-Area-Zip-Codes-PY-2023-2024.docx

### FREE/REDUCED SCHOOL LUNCH

- ❖ California's statewide Universal Meals Program for school children, has expanded free breakfast and lunch for ALL children each school day.
- ❖ Therefore, the use of a free/reduced school lunch letter indicating a student receives free lunch will only be accepted for low income verification if:

-Individual student's eligibility to receive free or reduced price lunch based on their income level. (Must be specified in letter)

### INDIVIDUAL SERVICE STRATEGY (I.S.S)

- ☐ The plan you discuss with the youth that lists barriers and services that will be provided through their enrollment in the WIOA Youth program.
- ☐ Pre and Post I.S.S are scanned in to CalJOBS.
- Any changes to the I.S.S after enrollment is documented in a case note.

- To be filled out at time of enrollment or prior. Showing barriers the youth is being enrolled with.
- Make sure it is signed and dated by the case manager and youth.
- Complete sections as the youth services are successfully/unsuccessfully completed throughout the program year.
- Upload into CalJOBS



#### YOUTH INDIVIDUAL SERVICE STRATEGY (I.S.S)

Participant Name: Agency Name:				Case Manager: Program Year:	
Barriers (at eligibility):  School Drop-out		Basic Skills Deficient		English Language Learner	
☐ Foster care		Disability		Juvenile/Adult justice system	
☐ Pregnant/parenting		Homeless		Additional Assistance Needed	
Other:					
		EDUCATION EN	ROLLN	<u>IENT</u>	
Goal:					
Date Established:					
☐ Enrolled In Education ☐ Successful Completion ☐ Unsuccessful Completion					
Name of School/Program:					
Name of School/Program:					
Name of School/Program:  Date of Enrollment:	D	Date of Completion:			
	D	Date of Completion:			
	D	BASIC SKILLS I	DEFICIE	:NT	
	D		DEFICIE	:NT Post Test Scores	
Date of Enrollment:	D Math:	BASIC SKILLS I	<b>DEFICIE</b> Read	Post Test Scores	
Date of Enrollment:  Pre-Test Scores		BASIC SKILLS I		Post Test Scores	
Date of Enrollment:  Pre-Test Scores Reading:	Math:	BASIC SKILLS I	Read EFL:	Post Test Scores ing: Math:	
Pre-Test Scores  Reading:  EFL:  Tutoring Start Date	Math: EFL: :	BASIC SKILLS I	Read EFL: te:	Post Test Scores  ing: Math:  EFL:  # of tutoring hrs completed:	
Pre-Test Scores  Reading:  EFL:  Tutoring Start Date	Math: EFL: :	BASIC SKILLS I	Read EFL: :e: Unsi	Post Test Scores  ing: Math:  EFL:  # of tutoring hrs completed:	
Pre-Test Scores  Reading:  EFL:  Tutoring Start Date	Math: EFL: :	Tutoring End Dat	Read EFL: :e: Unsi	Post Test Scores  ing: Math:  EFL:  # of tutoring hrs completed:	



https://staff.seta.net/app/uploads/2023/06/Final-INDIVIDUAL-SERVICE-STRATEGY-23-24-PY-PDF.pdf

### POST (I.S.S)

- Sections should be completely filled out to portray services completed or not completed.
- \* Exit portion needs to be filled out showing what barriers youth has at time of exit.

	EXIT					
Barriers (at exit):						
☐ School Drop-out	☐ Basic Skills Deficient	☐ English Language Learner				
☐ Foster care	□ Disability	☐ Juvenile/Adult justice system				
□ Pregnant/parenting	☐ Homeless	Additional Assistance Needed				
Other:						
-If any barriers are marked	d at exit, please provide reaso	ning and your plan for follow up services:				
	,					
(Upload Post I.S.S to CalJOBS at time of Exit)						
		Exit Date: Exit Form Submitted Exit Case Note Completed				
Exit Date:	☐ Exit Form Submitte	d 🔲 Exit Case Note Completed				

-Upload I.S.S into CalJOBS when exiting youth

## BI MONTHLY REVIEWS

- \* Determines the services that are still needed, and goals for the youth.
- Documents the progress to completing the goals.
- ❖ Changes assist monitor/audit on the youths program flow and other documentation or case notes to look for or not look for.
- Continues the story telling of the youth leading to exit.

## BI MONTHLY REVIEWS

- ❖ The I.S.S is reviewed every other month to determine any changes to the youth's initial plan.
- ❖ The date it is reviewed needs to be documented in the hard file with the Case managers initials and a corresponding case note in CalJOBS.

#### Bi-Monthly Reviews

Bi-Monthly Review date:

Bi-Monthly Review date:

Bi-Monthly Review date:

Bi-Monthly Review date:

Bi-Monthly Review date: CM Initials:

CM Initials:

CM Initials:

CM Initials:

CM Initials:

(Case note in CalJOBS)

### O\*NET INTEREST PROFILER

❖ Youth career exploration tool to use to complete the "Labor Market Information" section on the Individual Service Strategy (I.S.S).

LABOR MARKET INFORMATION				
Goal:				
Date Established:				
Career Exploration Tool Used:				
Results:				
	successful Completion   Unsuccessful Completion			
Career Pathway Choice:	□ Undecided			
Career Goal:				

https://www.mynextmove.org/explore/ip

### **YOUTH ADDENDUM**

- Supports the Barrier Form on making sure the youth is eligible for the WIOA Youth Program.
- Make sure case manager and youth sign and date. (if under 18, needs parent/guardian signature)

	ration – Youth A			orm Button:		orm	
Name:	_ ,,	Last 4 of so		Age	_		
Are you attending school? Compulsory School attendance (14	Yes [		sh Language Learne poverty zip code:	r:	Yes		No
Recent date of attendance		] No	poverty zip code.		Yes		No
High school dropout:	☐ Yes ☐	No Basic	Skills Deficient (BS	D):	Yes	<u> </u>	No
High school graduate or equivalent	: Yes	No Yout	h with a disability:		Yes		No
Employment Information		•					
Work History (Most recent job he	eld)						
Job Title :		Hourly	Wage: \$				
Company:		Start Da	ite:	End Date:			
Job Duties:							
Are you currently working?   Yes	□ No Are you receiv	ing Unemploym	ent Compensation?	□ Yes □ N	0		
Family Information (family incl Family Size(including yourself) Family Income (past 6 months) List all family members information	on below:	,	L		E	61	
Family Member	Relationship Self	Age	Income		Sour	ce of I	ncome
Meets Governor's Special barriers Migrant Seasonal Farm Worker: Youth needs additional assistance	□ Yes □ No		e or Adult justice syc cing Substantial Cult			No	)
(if yes, check box that applies be		reated by an age		tim of abuse			
Emancipated youth	Fired from a job with	in the past 12 me	onths Em	ool staff or o	lical or P	sycholo	ogical
GPA less than 1.5	Repeated at least one	secondary grade	level	olem docun fessional	ented by	a qual	ified
Gang Affiliated	☐ Incarcerated Parent		☐ Oth	er			
regnant or parenting youth:  Yes No Out of home placement? Yes No	Are you a runaway? ☐ Yes ☐ N Are you homeless? ☐ Yes ☐ N	Foster		the S	under S ocial Sec Yes   N	curity A	
Public Assistance Information	1			•			
Are you receiving: Refugee C	ash Assistance: Yes No	General Assist	ance: Yes N	No			
California CalWORKs (TANF):	☐ Yes ☐ No	Supplemental	Nutrition Assistance	Program (	SNAP):	□ Ye	es 🔲 l
By checking the "I Agree" box or signing and Equal Opportunity complaint Proce Client Certification: By checking the "I contained on this form. I certify under proceedings of the contained on t	edures; and 3) Release of Information. Agree" box, or my signature below, in lenalty of perjury that all the above in	dicates that I have formation is true ar for termination fro	been informed of and us	derstand the	information I have	on supplied	d
is subject to verification. I understand the Program and may result in action to recommend to the control of th		ucipating.					
is subject to verification. I understand the	over any moneys paid to me while par	ucipating.		Date:			
is subject to verification. I understand the Program and may result in action to reconstruction.	over any moneys paid to me while par	ticipating,		Date:			
is subject to verification. I understand the Program and may result in action to reconstruction of Client: I Agree	over any moneys paid to me while par	ucipating,					



## IDENTITY/EMPLOYMENT AUTHORIZATION





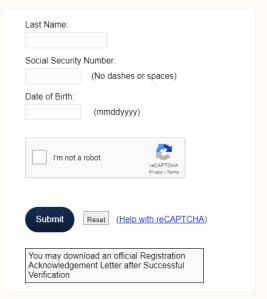
### SUPPORTING DOCUMENTATION FOR ELIGIBILITY (IF APPLICABLE)

### **SELECTIVE SERVICE**

❖ Due to this program being federally funded, Male youth 18-25years old must be registered for selective service



Verification of registration on the website:
<a href="https://www.sss.gov/">https://www.sss.gov/</a>





#### **SELECTIVE SERVICE**

#### Selective Service - Who Must Register

**NOTE:** With only a few exceptions, the registration requirement applies to all male U.S. citizens and male immigrants residing in the United States who are 18 through 25 years of age.

Category	Yes	No
All male U.S. citizens born after Dec. 31, 1959, who are 18 but not yet 26 years old, except as noted below:	Yes	
Military Related		
Cadets at the Merchant Marine Academy	Yes	
ROTC Students	Yes	
National Guardsmen and Reservists not on active duty / Civil Air Patrol members	Yes	
Delayed Entry Program enlistees	Yes	
Men rejected for enlistment for any reason before age 26	Yes	
Separatees from Active Military Service, separated for any reason before age 26	Yes*	
Members of the Armed Forces on active duty (active duty for training does not constitute "active duty" for registration purposes)		No
Students in Officer Procurement Programs at the Citadel, University of North Georgia, Norwich University, Virginia Military Institute, Texas A&M University, Virginia Polytechnic Institute and State University		No
Cadets and Midshipmen at Service Academies or Coast Guard Academy		No
Immigrants**		
Permanent resident immigrants (USCIS Form I-551)	Yes	
Refugee, parolee, and asylee immigrants	Yes	
Undocumented immigrants	Yes	
Dual national U.S. citizens	Yes	
Lawful non-immigrants on current non-immigrant visas. A complete list of acceptable documentation for exemption may be found at https://www.sss.gov/Portals/0/PDFs/DocumentationList.pdf.		No
Seasonal agricultural workers (H-2A Visa)		No
Confined		
Incarcerated, or hospitalized, or institutionalized for medical reasons		No
Handicapped, Physically or Mentally		
Able to function in public with or without assistance	Yes	
Continually confined to a residence, hospital, or institution		No
Transgender People		
U.S. citizens or immigrants who are born male and have changed their gender to female	Yes	
Individuals who are born female and have changed their gender to male		No

<sup>\*</sup>Must register within 30 days of release unless already age 26.

NOTE: To be fully exempt you must have been on active duty or confined continuously from age 18 to 26.

NOTE: Immigrants who did not enter the United States or maintained their lawful non-immigrant status by continually remaining on a valid visa until after they were 26 years old, were never required to register. Also, immigrants born before 1960, who did not enter the United States or maintained their lawful non-immigrant status by continually remaining on a valid visa until after March 29, 1975, were never required to register.

<sup>\*\*</sup>Residents of Puerto Rico, Guam, Virgin Islands, and Northern Mariana Islands are U.S. citizens. Citizens of American Samoa are nationals and must register when they are habitual residents in the United States or reside in the U.S. for at least one year. Habitual residence is presumed and registration is required whenever a national or a citizen of the Republic of the Marshall Islands, the Federated States of Micronesia, or Palau, resides in the U.S. for more than one year in any status, except when the individual resides in the U.S. as an employee of the government of his homeland; or as a student who entered the U.S. for the purpose of full-time studies, as long as such person maintains that status.

### **APPLICANT STATEMENT**

Limited use as a last resort, with SETA approval.

CRAMENTO <b>WORKS</b>			
	APPLICANT ST		Clear Button
	I hereby certify, under pe	nalty of perjury that:	
	CUSTOMER'S S	TATEMENIT	
	COSTOWER 3 3	TATEMENT	
General:			
	47		
For Compulsory Only (16-	17 years old)		
Name: Age:			
Last Date Attended School:			
I attest that the informati	on stated above is true and a	ccurate and I understan	d that the above
	ented or incomplete - may be	e grounds for immediate	termination and/or
penalties as specified by I	aw.		
Applicant's/Parent's Signa	ature	Date	
Applicant sylvarent s signe		butt	
Print Name			
	OFFICE USE ONLY - MU	JST BE COMPLETED	
The above ap	plicant statement (s) is/are b	eing used to document	the following:
Staff Signature/Title			



### OTHER DOCUMENT EXAMPLES

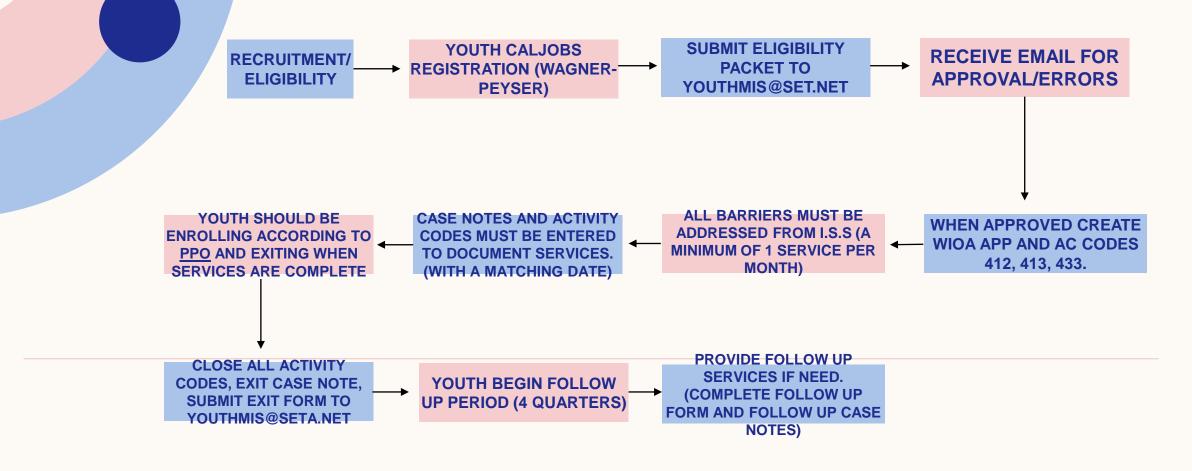
- ➤ Foster Care Verification
- ➤ Pregnant/Parenting
- ➤ Homeless Shelter Letter/Verification
- > Probation Letter or verification of Juvenile Justice involved

# SUBMIT ELIGIBILITY PACKETS TO YOUTHMIS@SETA.NET

### YOUTHMIS@SETA.NET

- Scan eligibility packets (applications) to the email above and your technical assistant support staff will reply if corrections are needed
- They will review all documentation and make sure you are not missing anything.
- ➤ Please be patient as it may take a couple of days to hear a response as packets are reviewed at a first come first serve basis.

### **CUSTOMER FLOW**



- ❖ You must provide a service at least once a month.
- ❖ If you go 90 days without a service CalJOBS will soft exit your youth from the system.
- ❖ Set up alerts on CalJOBS so you do not forget to close activity codes on time and cause a system closure.

### NEXT STEPS.....

- □ CalJOBS account will be created and login credentials will be emailed to you. (If you do not have an account)
- ☐ CASAS Training will be provided and new staff will need to complete certificate training.

  (An account will be created if you do not have one already, after certificates are received)
- ☐ Case note and Activity Code Training/CalJOBS training will be scheduled next.
- □ Start recruiting youth and sending eligibility packets to <u>YouthMIS@seta.net</u>, reach out to support staff if assistance is needed.

### THANK YOU!!